

# 50% OFF

## FAMILY LINES FOR MILITARY & VETERANS

50% off add'l line price for lines 2-6 vs. T-Mobile ONE; w/ AutoPay.



### LIMITED TIME OFFER

## 50% off the latest Samsung Galaxy phones

after 24 monthly bill credits when you're on the military plan

# T-Mobile®

Switch to T-Mobile today.  
Call and use promo code

Limited time offers; subject to change. **Submit military identification within 45 days at [t-mobile.com/military/verification](http://t-mobile.com/military/verification); otherwise your plan will become T-Mobile ONE at an additional cost of up to \$20/line per month and bill credits may stop. Military individual must be account holder & account must maintain valid military line to receive bill credits and rate plan. 50% Off: If you cancel wireless service, remaining balance on your smartphone may become due & you may lose credits; contact us for details.** Qualifying credit & finance agreement required. Tax on pre-credit price due at sale. **Samsung Galaxy S8 Active:** \$130 down + \$30/mo. x 24, pre-credit price: \$850. 0% APR. For well-qualified customers. Allow 2 bill cycles. Max 3/account. May not be combined with some offers or discounts. **Rate Plan:** At participating locations. Credit approval, deposit, and \$25 SIM starter kit or, in stores & on customer service calls, \$20 upgrade support charge may be required. May not be combined with other promotions/discounts and features; existing customers who switch may lose certain benefits. U.S. roaming and on-network data allotments differ: includes 200MB U.S. roaming. Unlimited high-speed data US only. In Canada/Mexico, up to 5GB high-speed data then unlimited at up to 128kbps. **Video streams** at up to 1.5Mbps. Optimization may affect speed of video downloads; does not apply to video uploads. For best performance, leave any video streaming applications at their default automatic resolution setting. **Tethering** at max 3G. Smartphone and tablet usage is prioritized over tethering usage, which may result in higher speeds for data used on smartphones and tablets. **AutoPay Pricing** for lines 1-8. Without AutoPay, \$5 more/line. May not be reflected on 1st bill. **International Roaming: Not for extended international use; you must reside in the U.S. and primary usage must occur on our network.** Device must register on our network before international use. Service may be terminated or restricted for excessive roaming. **Network Management:** Service may be slowed, suspended, terminated, or restricted for misuse, abnormal use, interference with our network or ability to provide quality service to other users, or significant roaming. On all T-Mobile plans, during congestion, the small fraction of customers using >50GB/month may notice reduced speeds until next bill cycle due to prioritization. For these customers, primary data usage must be on smartphone or tablet. See [T-Mobile.com/OpenInternet](http://T-Mobile.com/OpenInternet) for data management details. **See Terms and Conditions (including arbitration provision)** at [www.T-Mobile.com](http://www.T-Mobile.com) for additional information. T-Mobile and the magenta color are registered trademarks of Deutsche Telekom AG. © 2018 T-Mobile USA, Inc.

# CONGRATULATIONS ON ACTIVATING YOUR T-MOBILE ONE™ MILITARY PLAN!

## HERE'S HOW TO VERIFY YOUR ELIGIBILITY.

**Note:** You'll need to **verify your military status within 45 days of activation;** otherwise you will be moved from T-Mobile ONE Military to standard-price T-Mobile ONE at up to \$20 more per line/mo. and lose any associated military device credits.

### How to verify:

1. Go to <https://T-Mobile.com/military/verification>.  
For quick access, scan the QR Code to the right.
2. Confirm your military status\*:
  - A. Enter the phone number of the military person on your account.  
Enter your T-Mobile account PIN.
    - i. If you don't know your PIN, you can reset it by visiting T-Mobile.com, or by calling Customer Care at 611.  
Click the box that indicates you are not a robot, and then Accept and Continue.
  - B. Enter any required fields for the military person on the account (Name, Email, Phone Number).
    - i. For Active Duty and Business accounts, the name associated with the phone number will populate within the Name field. This should be changed to the military person on the account (for Business accounts this must be the Personal Guarantor or the Primary Account Holder if no Personal Guarantor is associated to the account).  
Select your **Military Status:** Active Duty/Gold Star, Veteran/Retiree or National Guard/Reserve.  
Click NEXT.
  - C. Select your Branch of Service and Date of Birth.  
Click VERIFY AND CONTINUE.
  - D. If no further documentation is needed, your verification is complete and you will receive a text confirmation within 48 hours.
  - E. If you are Active Duty or a Business account (excluding Sole Proprietor), or if your credentials cannot be verified, you will be asked to upload documentation that proves you are serving or have served. Examples include:
    - i. **Active Duty:** Leave and Earnings Statement; Orders; Power of Attorney
    - ii. **Reserve/Guard:** Leave and Earnings Statement; Orders; NGB 23; Retirement Points Statement
    - ii. **Veteran:** DD214; NGB 22; Honorable Discharge Certificate; Drivers License (if military status shown); Veterans Affairs ID Card; VA form 26-1880
    - iv. **Retiree:** DD214; NGB 23; Official letter; Retirement Certificate
    - v. **Gold Star Families:** DD1300
3. After your documents have been received, you will receive an email response within 24 hours.
4. If you have questions, please call Customer Care at 611.



\* You'll need military validation for the Primary Account Holder, or Billing Responsible Party. If you are porting in a mobile number, please ensure the port has completed and you verify with your permanent number.

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